



February 27, 2008

Dear Respironics Customer,

We want to inform you about the release of our newly upgraded M Series humidifier platform and chamber. The new humidifier platform is compatible with all M Series devices and it functions exactly the same way so user experience is unchanged.

During the next two weeks, we will begin shipping the new humidifier and chamber with M Series CPAP and BIPAP® devices. To easily identify the new humidifier, the shipping box will be marked with an **R3** symbol printed on the white bar code label on the box (see attached picture).

The new humidifier also has physical markings for easy identification versus the previous design. Specifically, the physical markings include:

- 1) The humidifier base has a white line under the "5" on the dial (see attached picture)
- 2) The humidifier chamber has round seals to interface to the base unit versus the original square seals (see attached picture)

Additionally, we have created a patient reference piece that you can provide to patients or post on your company website that will help patients identify what chamber they need for replacement.

We are confident you will find this new humidifier platform to be your system of choice. Your Respironics Account Manager can answer any questions you may have about this change.

We continue to explore new ways to innovate and improve our humidification platform and we welcome your comments related to improving patient sleep therapy experience.

Thank you for your business and commitment to helping achieve successful therapy for your patients.

Sincerely,

Elias Diacopoulos
Director, Sleep Therapy
Global Product Marketing

Sleep and Home Respiratory Group
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R3 Visual Cues for Easy Identification



New Round Seals



R3B includes new middle seal and large latch design.



A line below the #5 on setting dial



Sample Shipping label with R3 Identifier