OptiChamber Diamond US FAQ's

Technology

Q. What is the life of the OptiChamber Diamond?

A. 12 months.

Q. Why does it whistle?

A. OptiChamber Diamond has a High flow whistle to aid proper inhalation technique. If the flow alert 'whistle' sounds, breathe in more slowly. Hold your breath for up to 8 seconds or as instructed by your healthcare professional and then breathe out.

Treatment

Q. What ages do the masks cover?

A. Small = 0 - 12months, Medium = 1-5 years, Large = 5 years to Adult.

Q. Should a facemask or a mouthpiece be used?

A. Babies and all young children, who cannot use the mouthpiece of the chamber should be encouraged to use a facemask.

Q. Can I use OptiChamber Diamond with my regular pMDI (inhaler) medication?

A. Yes, OptiChamber Diamond has a flexible pMDI adapter which means is compatible with most pMDI medications.

Q. Is OptiChamber Diamond suitable for children?

A. Yes, the stepped mouthpiece is suitable for children and adults. The detachable LiteTouch facemask has soft-seal technology and requires minimal pressure to maintain a proper seal.

Q. Can my OptiChamber Diamond be used by someone else?

A. No, OptiChamber Diamond is for single patient use only.

Product Specifications

Q. I am worried about BPA – does this contain BPA?

A. No OptiChamber Diamond is made with materials that our suppliers declare are not manufactured with BPA.

Q. What is difference between a spacer and a valved holding chamber (VHC)?

A. A spacer is a generic term used for tube-like accessory for a pMDI. A VHC may include the following: Auditory signal which helps with co-ordination, Anti-static materials which aids increased medication delivered to the lungs where it is needed.

Cleaning and maintenance

Q. Can I clean/sterilize my OptiChamber Diamond in the microwave, dishwasher or sterilizing solution?

A. We can only recommend cleaning as per the instructions for use.

Q. Do I need to wash it before use?

A. No, this device can be used right out of the package. Prior to use, read the instructions for use and those supplied with the pMDI. Always follow your physician's instructions.

Service and support

Q. Is it covered by a warranty?

A. Yes – I year. Please refer to the instructions for use for full details.